

# ✿ Shipping Instructions ✿

We thank you for choosing Well-Sweep Herb Farm for your gardening needs. Our shipping season for plants extends from April through October, weather permitting. All other items are available and shipped year-round. Due to state regulations, we cannot ship live plants to AZ, CA, OR or WA. Phone orders are accepted Monday - Friday, 9:00 - 3:00 pm. Prices are subject to change.

## Our Guarantee

With 50 years in the trade, we want you to experience the same gardening rewards that we do, and for this reason we strive to provide you with high-quality robust plants. If you are less than pleased with your order, notify us **within 10 days**; if we were in error, a full refund of the merchandise will be issued accordingly. We reserve the right to request return of the items prior to adjustment.

A few damaged leaves may occur in transit, this usually will not affect the vitality of the plant. If excess damage has occurred, however, please contact us immediately. We trust you understand that we are not responsible for loss due to improper care.

## Shipped Plants

Plants are shipped properly labeled and well-rooted in 3" pots or quart containers, noted in the catalog by (Qt.). Please note: unless you request a particular service, your order will be shipped either UPS or USPS. However, if you specify a service, you will be obligated to assume the additional charges if they apply.

## Ground Delivery:

Ground delivery time in transit for **live plants** is sufficient to the following states:

**CT, DE, DC, IN, KY, MA, MD, ME, NC, NH, NJ, NY, OH, PA, RI, TN, VA & VT.**

Shipping and handling is computed as follows for live plants: \$11.75 basic charge for the **first \$20.00** of your order's subtotal; then add 24% of the remaining subtotal.

For example: on a \$25.00 order, shipping charges are calculated by subtracting \$20.00 from your total, then multiplying the remainder by .24;  $\$5.00 \times .24 = \$1.20$  plus  $\$11.75 = \$12.95$ , your total shipping charges.

## Express Delivery:

Express delivery is required for **live plants** to the following states:

**AL, AR, CO, FL, GA, IA, ID, IL, KS, LA, MI, MN, MO, MS, MT, ND, NE, NM, NV, OK, SC, SD, TX, UT, WI, WV & WY.**

Shipping and handling is computed as follows for live plants: \$12.75 basic charge plus 26% of your order's subtotal.

For example: on a \$50.00 order, shipping charges are calculated by multiplying by .26;  $\$50.00 \times .26 = \$13.00$  plus  $\$12.75 = \$25.75$ ; total shipping.

## Not Ordering Plants

If you are **not ordering plants**, shipping and handling is computed as follows: \$9.95 basic charge for the **first \$20.00** of your order's subtotal; then add 15% of the remaining subtotal. These items will ship Ground Delivery unless you request otherwise.

## The Well-Sweep Logo

*Well-Sweep, Well-Swept. Which is correct and how did you come up with this name for your farm?*

It's Well-Sweep, although we have mistakenly been called "Well-Swept" and other variations. A well-sweep is an old-time farming implement. In olden times a family depended on hand-drawn well water to fill its drinking and bathing needs. The well-sweep was designed to lighten the load, so to speak.

A tall, sturdy tree is used as the base of a well-sweep. It must be y-shaped at one end. A second, longer tree, the "sweep," is placed in the "Y" of the base at an angle to the well, forming a lever.

To retrieve water from the well, the bucket was lowered - raising the sweep. Once filled, the bucket was raised by allowing the heavy sweep to slowly lower to the ground. In using the well-sweep, the sweep did most of the work. With a well-sweep on the farm, even children could assist with water-fetching chores.

When Cyrus and Louise first started their business, they debated a long time before selecting this piece of history for the farm's name and logo. The well-sweep is a good representation of their simple, back-to-basics way of life.

